

AFRICA UNIVERSITY (AU) HEALTH SERVICES MEDICAL INSURANCE

Bishop Alfred L. Norris Health Centre (AU Clinic) offers comprehensive health services to the AU students and community. Upon admission to Africa University, it is mandatory or compulsory for all students to be on a medical insurance cover. The University signed a Memorandum of Understanding with Cimas, PSMAS and Cellmed. These are the medical aid insurance service providers which are currently accepted by AU. However, a student could be a beneficiary on a parent's/guardians medical aid insurance and will be exempted from joining AU Cimas medical aid scheme that is accessed through the University. Such students will be required to fill in the medical aid exemption form.

EXEMPTION FORM

If the student is covered on parent's/guardian's medical aid insurance, the student **MUST** fill in an [exemption form](#). Attach a scanned valid medical aid card so that it can be processed from the clinic. Send the attached documents (exemption form and valid medical aid card) to clinicsec@africau.edu or clinic@africau.edu The process will ensure the university will not bill/charge you for medical insurance cover and avoid having challenges with your fees account at such times as clearance for examinations and accessing results.

CIMAS MEMBERSHIP

If you do not have a valid medical aid card and you have paid health fees, kindly fill in the Cimas membership form which you can download from the Cimas website.

Fill in:

Section 3, Section 9 and page 4. signature of principal member and date, this is under terms and conditions. Forward the completed form to clinicsec@africau.edu or clinic@africau.edu

The clinic staff will complete the remaining sections and forward the membership application form to Cimas for processing. The student will receive communication through their email or phone. Upon receiving the message, the student has to come to the clinic for collection of the Cimas membership certificate or the card, if on campus. If the student is learning from home, they can collect the Cimas membership certificate or card from their nearest Cimas offices.

NOTE: Whenever you visit the University Health Centre or any other health service provider for health services, kindly bring your student ID and your valid medical aid card.

Thank you

Bishop Alfred L. Norris Health Centre Desk